Caring For Those With Access & Functional Needs

No Box-- in Accessible Planning
Glenda Ford-Lee, MHR, OSDH/EPRS, At-Risk Populations Coordinator

Access & Functional Needs Populations (AFN) Definition

- **Consist of people with mobility disabilities, people who are Deaf or Hard-of-Hearing, people who are Blind or have Low Vision, people who are senior in age, people who are without transportation,**

Access & Functional Needs Populations (AFN) Definition

- **People who are homeless, people who have low literacy, young families, people with invisible disabilities, and women who are pregnant.**

C-MIST In Emergency Planning

- Communication
- Medical
- Independence
- Support
- Transportation

Pandemic Affecting AFN Communities

- Transportation
- Medical
- Communication
- Community Support

Pandemic Affecting AFN Communities

- Stressors Increased
- Educational Process Decreased
- Food Supply Uncertainty
- Utilities

Looking Through AFN Lens

- **Without Car/ Very Limited Transportation**
- **Without Job (Reduced Interactions with Friends and Family)**
- **Without or Limited Medical Care**
- **Reduced Independence**
- **Reduced Interaction with FBO's**

AFN and Crisis Ministries Presentation- OSDH/EPRS/Glenda Ford-Lee, MHR

Differences in Abilities for AFN Populations

- Access to Medical Care
- Social Contacts/ Interactions
- Food Supply/Resources
- Independence
- Support

Access to Medical Care

- **How do you pay for Medical Care/Treatment without a job?**
- **How do you access free or reduced medical care without transportation?**

AFN and Crisis Ministries Presentation- OSDH/EPRS/Glenda Ford-Lee, MHR

Contacts= Independence

- Our interactions with friends, family, faith-based family, and associates increase independence.

- Co-worker's assist in our independence.

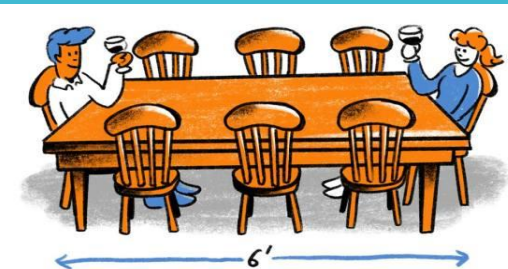- Contacts are Reduced or eliminated in COVID-19 Pandemic 2020-2021.

SOCIAL DISTANCING
2M
6feet
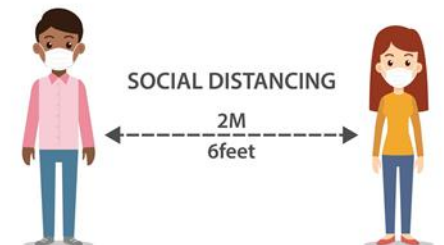
Solutions – Creative Problem Solving

There is no box.

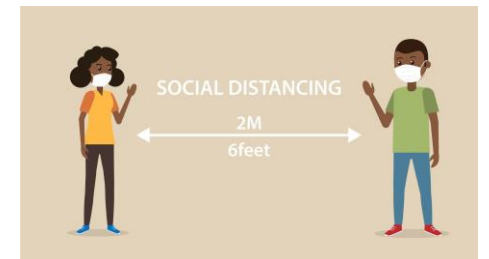AFN and Crisis Ministries Presentation- OSDH/EPRS/Glenda Ford-Lee, MHR
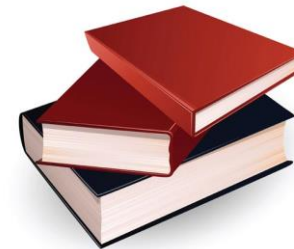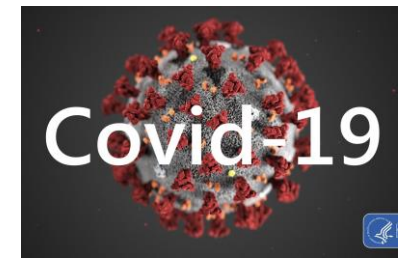
Ideas/ Suggestions

- **Wondering if a person is eating- Food Drop Off -"Meal".**

- **Visiting – Telephone calls, post cards, controlled visits if possible.**

- **Network for the person seeking resources.**

Ideas Suggestions

- **Grocery/pharmacy shopping for FBO, family, and/or friends.**
- **Share or trade off puzzles, books, etc.**
- **Call Tree**
  - **Letting them know they are not alone.**

AFN and Crisis Ministries Presentation- OSDH/EPRS/Glenda Ford-Lee, MHR

Ideas/Suggestions

- Schedule a meeting and connect others on the call.
- Seniors get to visit their friends, multiple people at one time.
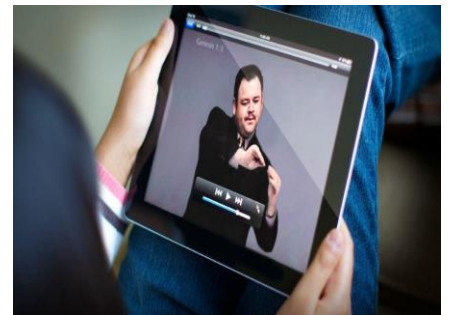- Just like "social time" in FBO services.

AFN and Crisis Ministries Presentation- OSDH/EPRS/Glenda Ford-Lee, MHR

Resources – Language Barriers

- Communication- Messages in Different Languages.
- Messages in American Sign Language- ASL.
- Deaf Communications- Video Messages to reduce barriers.
- Don't forget Transportation!

Accessible Formats for Messages

- American Sign Language (ASL)
- Audio Formats for people who are Blind.
- Large Print- 18-20 Font, Bold, Sans Serif, High Contrast. For people who have Low Vision.
- Spanish and other Languages.
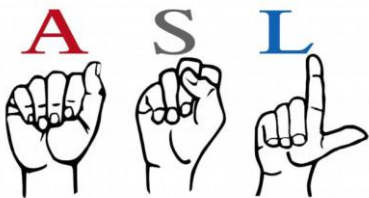
Independence and Access

- **With the elimination or reduction of independence; access to basic supplies, medical care, face-face contact with people, and transportation causes dependency and depression.**

AFN and Crisis Ministries Presentation- OSDH/EPRS/Glenda Ford-Lee, MHR

Community Support

- **Communication Needs (People who are Deaf, People who speak English as a second language, People who have Cognitive or Intellectual Disabilities, People who are Senior in Age, People with compromised health conditions, and People with low literacy).**

Common Factors Highlighted

- Transportation
- Communication/Language
- Networking of Resources
  - Food
  - Medical
- Contacts with People

Bring People Together Through Discussions- Ask Them!!!!

There is no box.

AFN and Crisis Ministries Presentation- OSDH/EPRS/Glenda Ford-Lee, MHR

Contact Information

- **Glenda Ford-Lee, MHR**
- **At-Risk Populations Coordinator**
- **Oklahoma State Department of Health**
- **Emergency Preparedness & Response Services**
- **Email: GlendaFL@health.ok.gov**
- **Mobile: 405-543-8499**